

ACTION BEING TAKEN BY SERVICES

Service	Total Outstanding Debt (over 90 days old)	Debt to be Written Off	Refer(red) to Moorcroft Rossendales	Refer(red) for Legal recovery	Debt still being pursued	Payment / Instalment Agreed	Other Action / Reasons	TOTAL	Notes on Other Action / Reasons
	£	£	£	£	£	£	£	£	
Community Engagement	160.00				160.00			160.00	
Community Engagement (Salt Ayre)	390.00				390.00			390.00	
Regeneration and Policy	2,145.00			1,950.00		195.00		2,145.00	
Regeneration and Policy (Building Control)	1,050.81				585.00	465.81		1,050.81	
Environmental Services	24,365.64	1,299.61	934.42	100.00	18,672.34	1,918.84	1,440.43	24,365.64	Various actions to be taken, e.g credit note to be processed
Health & Housing	8,224.37				4,189.51	780.73	3,254.13	8,224.37	Land charge registered against the property, payment will be received once the property is sold.
Property Services	162,829.53	2,970.07	10,708.53	64,503.78	29,241.07	55,406.08		162,829.53	
Financial Services	1,687.91		145.58	1,542.33				1,687.91	
Information Services	2,004.16				2,004.16			2,004.16	
Governance	2,516.01				2,516.01			2,516.01	Formerly Legal, Licensing & HR
Housing Benefits	920,465.11	9,014.97	81,735.50			633,962.97	195,751.67	920,465.11	* Various actions see below
Total Outstanding	1,125,838.54	13,284.65	93,524.03	68,096.11	57,758.09	692,729.43	200,446.23	1,125,838.54	

*** Actions relating to Housing Benefit Debt**

Appeals - where an appeal has been made against the creation of an overpayment & recovery has been suspended pending the outcome of the appeal

Bankruptcy - where a debtor has been made bankrupt & recovery of the debt is suspended until the bankruptcy has been discharged

Claim Pending - where a claim for Housing Benefit (HB) has not yet been determined & there is prospect of recovery from ongoing HB

First Reminder - where no agreement has been made to repay the debt & reminder invoice is issued

Second Reminder - where no agreement has been made to repay the debt & a reminder letter is issued

Instalment Warning - where an instalment as per an agreement has not been made & a reminder letter is issued

Instalment Termination - where instalments as per an agreement have not been made & the agreement has been terminated & a termination letter issued